



Remote Infrastructure Management Service

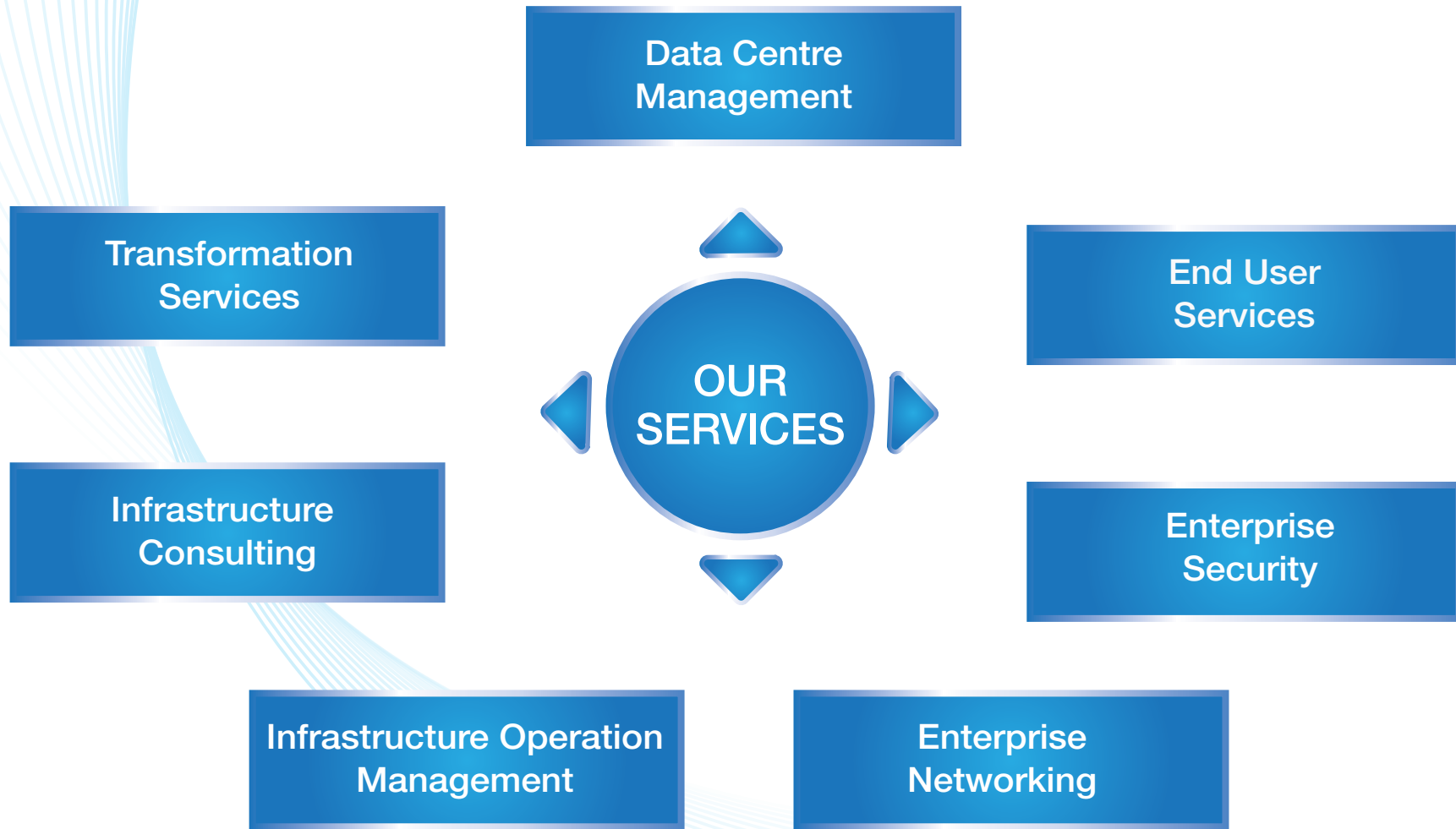
Introduction

Improvements in technology - superior class bandwidth and connectivity, virtualization, large automation, development of safety technologies and enterprise management and tools have given the way for competent and cost effective Remote Infrastructure Management (RIM). Enterprise do not require to be simulated in each nation of operations. User and IT workforce can be attached to IT resources effortlessly; and IT capability need not be rigid but capricious. RIM makes industry leaner and agile.

Orchestrate Remote Infrastrucute Management Services offers dependable, receptive and supple infrastructure services that bring differentiated value to bussiness our portfolio of service offerings span across the infrastructure lifecycle of:

- ✓ Plan
- ✓ Implement
- ✓ Monitor
- ✓ Manage





Orchestrade takes a full lifecycle approach to service management and adapts its solutions and delivery to client needs over the contract period. Our spread delivery network of on-shore, near-shore and offshore centers brings operational savings and business value. Mainly, recognizes that the greatest long-term partnerships are founded on joint risk and quantifiable result indicators and creates them into every action.

Orchestrate RIMS Silent Features:

- ✓ Customized service and solutions from fundamental monitoring to full systems and processes management.
- ✓ Sophisticated and meticulous service management with executive supervision and continuous reviews to make sure excellence, reliability, and cost cut.
- ✓ Service Improvement approach to continually improve end user experience.
- ✓ Extremely planned knowledge transfer and transition methods.
- ✓ Custom reporting and documentation process.
- ✓ Strong, accurate change control and management.
- ✓ 24x7 Remote Network Operations.
- ✓ ITIL based process.
- ✓ Skilled and experienced workforce with expertise in server management, storage, databases, security etc.

Orchestrate Benefits:

- ✓ Approx 30% operational cost decline.
- ✓ Low capital investment.
- ✓ Approx 30-40% annual cost drop by leveraging process automation.
- ✓ 100% compliance with IT audit needs.
- ✓ Employ and keep stronger talent when you don't need after hours and night support.
- ✓ Quicker, receptive, and supple service.
- ✓ Low IT failure risk.
- ✓ Automated event and task for Level 1 and 2 and break-fix jobs.



About Orchestrate

Orchestrate is a US based business process management organization with Headquarters in Dallas, Texas. Orchestrate offers services to the diverse outsourcing requirements of clients in an extensive range of businesses including IT, finance, mortgage and contact center. We provide a comprehensive suite of technology and services to our clients that help accelerate sales and boost their profit. Our comprehensive solutions and services help SMEs and enterprises to implement technologies and processes that boost their profitability across the organization.

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